



Welcome

Congratulations on acquiring your Privoro privacy guard. Get ready to enjoy a world of privacy on your terms. The product you've purchased has been designed and engineered to deliver the highest levels of protection and is constructed of the highest quality materials.

Package Contains

- Privacy guard case with or without cover
- USB cable
- USB power adapter
- Quick Start Guide
- Instruction card
- Product Manual

Features

- Protect against location tracking and RF hacking with patent-pending RF protection.
- Block surveillance of your life and business with proprietary audio and video protection.
- Charge your phone and privacy guard at the same time by connecting to any standard USB charger.
 - » Patent-pending RF filtering technology allows you to charge both phone and case with cover in place, without impacting your location tracking/RF protection.
 - » Charge with confidence due to built-in short circuit, over-charge, and temperature protections.
- Verify your case's protective capabilities in real time with the Privoro app, downloadable at the Apple Store.

Compatibility

- Your privacy guard is designed and intended solely for use with the Apple iPhone 6 and 6s. **Do not attempt to use it with any other device.**

First Time Use | Taking Your Privacy Guard out of Hibernation Mode

- Your privacy guard was shipped in hibernation mode to preserve the battery. Before using the first time, connect device to a power source for at least 1 minute.
- We recommend fully charging the privacy guard before using, as the battery may be partially depleted.

Inserting Your iPhone 6/6s

1. Raise the hood by holding the case in one hand. Using the other hand, place your thumb on the front and your forefinger on the back of the hood and gently lift.
2. Align and press the bottom of the phone into the case about ¼ inch above the Lightning connector.
3. Keeping the bottom of the phone flush against the case, gently slide the phone down onto the Lightning connector – press firmly from the top of the phone to ensure the phone is seated.
4. Push on the top front portion of the phone so that it settles back fully into the case.
5. Lower the hood by firmly pushing down on the top of it.

Activating/Deactivating Audio Protection

Audio masking protection can be activated or deactivated with the cover on or off, by pressing the button. When the cover is on, press the button through the access window.

One side of the reversible cover does not have an access window. You can orient the cover with this side over the button to prevent accidental access to the button and to block the button's illumination for extra privacy.

How It Works

• Button

Audio masking protection is activated by pressing the button.

1. Press and hold button for three seconds to activate. A white light will come on, indicating that audio masking has been activated.
2. Additional quick presses of the button will rotate through three brightness modes.

• Hood Down (and power on)

Microphone and camera/video protection is active

• Hood Down (and power off)

Camera/video protection is active, audio masking protection is off

• Hood Up

Microphone and camera/video protection are deactivated – this gives you access to all features of your phone, including camera/video, placing and receiving calls, use of Siri or other voice-enabled apps.

Securing the Cover

With the hood down, slide the cover over the case until you feel it lock into place.

Cover Securely in Place

Location tracking/radio frequency protection is active.

This gives you protection from location tracking and radio frequency hacking (via cell tower, Wi-Fi, Bluetooth, GPS, etc.) regardless of whether you have activated audio masking protection.

Camera/video protections are automatic when the cover is on because the hood is in the down position.

Important: Inside the cover are tiny metal, gold-plated "fingers" that are essential for full RF protection. Take extreme care not to bend or damage these fingers.

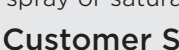
Removing the Cover

1. Put one hand around the cover. With the other hand, grip the bottom of the case at each side.
2. Pull the cover straight up and off being careful not to bend the metal fingers inside the cover.

Removing Your iPhone 6/6s from the Case

1. Raise the hood.
2. Place your index finger on the back of the phone (near the camera lens) and gently press forward.
3. Pull the phone off the Lightning connector and out of the case.

Privoro App



Download the Privoro app from the Apple App Store to monitor your privacy guard's performance in real time. The app is an integral part of assuring your Privoro Privacy Protections have not been compromised.

- Testing RF Protection
- Testing Audio Protection

Care and Maintenance

To ensure maximum performance and to prevent damage to your privacy guard, keep the case and cover away from food, water and debris. Should the gold-plated fingers on the interior of the cover become dirty, use a soft dry cloth and gently wipe the fingers toward the center of the cover, being cautious not to catch, break or bend the fingers on the return stroke. When the cover is not on the case, leave the opening face down to minimize the risk of debris falling into the cover and onto the fingers. To clean the exterior of the cover and case, use a damp cloth and non-astringent cleaners. Do not spray or saturate the case or cover in liquid.

Customer Support

Telephone: 1-877-PRIVORO (1-877-774-8676)

Email: support@privoro.com **Web:** privoro.com

Warranty

[Privoro, LLC] ("Privoro") extends the following exclusive, limited warranty (the "Limited Warranty") to you, the original purchaser of the Privoro product ("You"). The Limited Warranty extends only to You, is not transferable, and applies only to Your personal or business use of the Product. The Limited Warranty is valid only for Products purchased directly from Privoro or from authorized resellers in authorized distribution territories as defined by Privoro and listed on the Privoro website at the time of purchase (the "Distribution Territory"). Unauthorized use or resale of the Product shall render this Limited Warranty null and void.

Privoro warrants that its Products will be free from defects in material and workmanship for a one-year period from the date of purchase (the "Limited Warranty Period"). During the Limited Warranty Period, Privoro will, at its option: (1) provide replacement parts necessary to repair the Product; (2) repair the Product or replace it with a comparable Product; or (3) refund to You an amount equal to the remaining Limited Warranty Period of the Product (calculated as follows: the amount You paid for the Product, divided by twelve, multiplied by the number of months remaining in the one-year Limited Warranty Period). Replacement parts and replacement Products will be provided only within an authorized Distribution Territory; will be new or serviceably used, comparable in function and performance to the original part or Product; and will be warranted for the remainder of the original warranty period, or, if longer, 90 days after they are shipped to You.

Limitations and Exclusions | What is Not Covered

This Limited Warranty does not cover, and Privoro is not responsible for:

1. Delivery, assembly, installation, set-up, or adjustment for original or replacement Products or labor or other costs associated with removal or replacement of the Product
2. Damage caused by misuse; abuse (including dented, bent, broken or damaged connectors due to improper or rough handling); accident; fire; flood; wind; lightning; freezing or other natural weather exposure conditions of any kind; corrosion or other damage caused by exposure to water or excessive humidity; neglect; theft; vandalism; misplacement; power surges, fluctuations, reductions or failures; connections to improper voltage or incorrect electrical line voltage; viruses; malware; reckless, willful or intentional conduct; or any modification or use of the Product that is not authorized or recommended by Privoro
3. Damage caused by service or attempted service not authorized by Privoro
4. Damage caused by use that is not in accordance with Product Instructions or User Manual, including damages caused by failure to perform cleaning or preventative maintenances
5. Damages caused by the combination of Products with other non-Privoro products, accessories, parts or components or by the use of the products, equipment, utilities, services, or parts (including applications, installations, repairs, wiring or connectors) not supplied or authorized by Privoro
6. Damage to other non-Privoro products (including smartphones), accessories parts or components not supplied or authorized by Privoro
7. Damage or failure due to normal wear and tear, improper assembly or maintenance
8. Uninterrupted or error-free operation of the Product
9. Software, including firmware, installed on or added to the product (for terms of service related to Software, refer to the applicable End User License Agreement)
10. Cosmetic damage, exterior finish, discoloration of paint or plastic, or other issues that do not affect product functionality
11. Modifications or adaptations made to enable a Product to operate in a country other than the country for which it was designed, manufactured, approved or authorized for sale, or repair of Products damaged by these modifications

⚠ Warnings

Read all instructions and warnings prior to using this Product. Improper use of this product may result in product damage, excess heat, toxic fumes, fire or explosion, for which damages You, and not Privoro LLC, are responsible.

- ⚠ Do not store or leave device in a high-temperature environment, including heat caused by intense sunlight or other forms of heat. Do not place device in fire or other hot environments.
- ⚠ Be cautious of excessive drops, bumps, abrasions, or other impacts to this device. If there is any damage to the device, such as dents, punctures, tears, deformities, or corrosion due to any cause, discontinue use. Contact Privoro or dispose at your local battery-recycling center.
- ⚠ Do not disassemble this device or attempt to re-purpose or modify it in any manner.
- ⚠ Do not attempt to charge this device using any method, apparatus, or connection other than the provided 5V/2.0A USB power supply.
- ⚠ Do not attempt to replace any part of this device.
- ⚠ If this device is to be used by a minor, the purchasing adult agrees to provide detailed instructions and warnings to any minor prior to use. Failure to do so is the sole responsibility of the purchaser. The purchases agrees to indemnify Privoro for any unintended use/misuse by a minor.
- ⚠ All Products have gone through a thorough quality assurance inspection. If you find that your device is excessively hot, is emitting odor, is deformed, abraded, cut or is experiencing or demonstrating any abnormal phenomenon, immediately stop all Product use and contact Privoro.
- ⚠ Before storing your battery for an extended period of time, charge it for one hour.
- ⚠ Never dispose of batteries in the garbage. Disposal of batteries in the garbage is unlawful under state and federal environmental laws and regulations. Always take used batteries to your local battery-recycling center.
- ⚠ This Product contains chemicals known to the state of California to cause cancer and birth defects or other reproductive harm.

FAQs

Product

I just received my privacy guard and it does not appear to be working. What do I do?

Don't worry, your device is shipped in hibernation mode to preserve the battery. When you connect the privacy guard to the USB source, a green light will flash three times indicating the battery is now ready for use. (This is a one-time occurrence.)

Where can I find instructions on how to insert or remove my phone from the case, or place and remove the cover?

Instructions are included in the Quick Start Guide or in the privacy guard How To Video.

What do the different lights indicate?

Not connected to USB power source:

- Solid white light = audio masking is ON; battery level remaining is greater than 15%
- Alternating white/red = audio masking is ON; battery level remaining is less than 15%

When connected to a USB power source:

- Alternating white/amber = audio masking is ON; battery level is less than 95%
- Alternating white/green = audio masking is ON; battery level is greater than 95%
- Solid amber = audio masking is off; battery level is less than 95%
- Solid green light = audio masking is off; battery level is greater than 95%

Am I able to receive calls, texts and notifications when I have the hood down and the audio masking is on?

Yes, when the phone is in the case you will see the call, but to answer it you must first raise the hood, which will automatically turn audio masking off. Voicemails, texts, notifications, emails, apps (not requiring access to your phones microphones or cameras) are all accessible when the phone is in the case with the hood down and audio masking is on.

Will the case also protect the phone from damage if I drop it?

Privoro makes no claims for, nor substantiation of, this type of protection. See Limited Warranty.

Why isn't the light turning on?

- The battery is out of charge or it is broken.
- The hood isn't fully down with phone in case.
- No phone; the light won't come on without a phone inserted. When the phone is inserted, the case must have sufficient charge or it must be plugged in – in the process of charging.
- If the light doesn't come on when your privacy guard is connected to a working USB power source, the case or one of its components may be malfunctioning. First make sure USB power source is operational by testing it with another device that uses the same type of power source. If the USB power source is operational, call support at +1 (844) PRIVORO.

NOTE: When the button is not lit, a tap on the button (with phone in or out, hood up or down) should activate either a green or red light to indicate charge status.

I dropped the case and now the light won't turn on; how can I see if the case is working or not?

To confirm case is properly functioning, plug into an active USB 5V 2A power source and perform the audio masking test on the Privoro app. Make sure the hood is down at some point during the test, which will generate the masking signal and sound during playback.

Does your iPhone 6/6s case also fit the iPhone 6/6s Plus?

This case is specifically designed for iPhone 6 and 6s.

Can I charge my phone and the case at the same time?

Yes, plugging the USB charger into the case while the phone is inserted will charge the case, as well as the phone.

I plugged the charger into the case, but the case is not charging, do I need to turn the case on?

- The case does not need to be turned on for charging.
- Confirm that the USB power source is active.

The light from the case is too bright. Is there a way to dim the light?

To dim the indicator light, active audio masking must be ON. Then brief taps to the button will cycle through the three levels of illumination.

Can I still use my Bluetooth speakers when I have the case on?

Yes, with the cover off and Bluetooth turned on.

Can I use Apple Pay NFC when I go grocery shopping if the case is on?

Yes; as long as the cover is off.

Can I plug in my headphones to listen to my music when the case is on?

No, but you can use Bluetooth headphones as long as the cover is off.

Can I play music aloud on my phone while it's in the case?

Yes. The bottom speaker port is open with the hood up or down.

Can I still use WiFi?

Yes, as long as the cover is off.

How do I use the Privoro Test App?

For a demonstration on how to use the Privoro App, please go to our website to watch our Privacy Guard Protections Verification App video at www.privoro.com/support.

Do you offer a manufacturer warranty?

Yes, your Privoro product comes with a 1-year limited manufacturing warranty. See Limited Warranty for more details at www.privoro.com/legal.

Do you offer an extended warranty?

Yes, the extended warranty extends the limited warranty for an additional 12 months and covers the device against accidental damage for 24 months from the date of purchase. See Extended Warranty Details at www.privoro.com/legal.

Where are Privoro products manufactured?

Privoro products are proudly made in the USA.

Returns and Refunds

What is your return policy?

All returns must be received within 14 days from delivery. A Disposal fee of \$199 will be applied to all opened product. See the Full Return Policy at www.privoro.com/legal.

Can I return my product for a refund?

Refunds are available on product if returned within 14 days product receipt. A disposal fee will be deducted from your order. Please contact Privoro at support@privoro.com with your name and order number or call support at +1 (844) PRIVORO. Please refer to the Return Policy for more information at www.privoro.com/legal.

Recycling

What should I do to dispose of my privacy guard? Can I just throw it away?

Your privacy guard contains a LiPolymer battery and should not be disposed of in municipal trash. Privoro has proudly partnered with Call2Recycle for your recycling needs. To find a recycling location near you, go to www.call2recycle.com/locator and enter your zip code.

Support

If you need assistance please contact support@privoro.com.