



Management, monitoring and control of SafeCase™

WHAT IS FULCRUM?

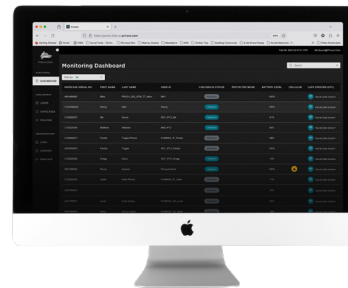
Fulcrum is a cloud-based service enabling management, monitoring and control of an organization's SafeCase fleet. An annual Fulcrum subscription tied to each SafeCase is required to maintain these administrative capabilities.

WHAT IS THE FULCRUM PORTAL?

The Fulcrum Portal is a web-based interface to an organization's secure Fulcrum Cloud environment.

Through the Fulcrum Portal, administrators can:

- Assign SafeCases to users
- Establish policies governing SafeCase usage
- Push firmware updates to SafeCases
- Monitor SafeCase statuses
- Monitor policy violations



HOW DOES FULCRUM WORK?

At a high level, Fulcrum communicates with SafeCase, monitoring its protections in real time and analyzing its telemetry data to ensure compliance with established policies.

The communication between Fulcrum and SafeCase passes through the Privoro app on the user's phone via an end-to-end encrypted inner tunnel, which the app cannot decrypt. Through this tunnel, SafeCase periodically passes status information - including its anti-surveillance protection mode, check-in status and battery level - to Fulcrum. Fulcrum both analyzes this status information for policy violations and displays it within the Fulcrum Portal for real-time monitoring.

If a SafeCase is in violation of a policy previously established in the Fulcrum Portal, the administrator will receive a policy alert in the Fulcrum Portal (or, optionally, their organization's SIEM system). If using a SIEM system, it may also be integrated with a device management system (MDM or EMM) to enable enforcement actions directly on the user's phone.

IS FULCRUM SECURE?

The Federal Risk and Authorization Management Program (FedRAMP) authorizes cloud services to be used by the Federal government based on a rigorous security assessment. Fulcrum Portal and Fulcrum Cloud have been architected to FedRAMP Moderate Baseline. The authorization process is currently in PMO review and is expected to conclude in 2024.

For US government customers, Fulcrum is hosted on Amazon Web Services (AWS) GovCloud (US), which complies with FedRAMP High Baseline.