

SafeCase™ Daily System Check and Charging Guide

To perform a system check open the Privoro app and select the **My SafeCase (home)** screen. Proper SafeCase operation requires:

- An active cloud connection – the **Connection Status** will read, **Connected** (Figure 1)
 - If the **Connection Status** reads, **Please Connect**, hit the red button to re-establish the connection. You will see the status change to **Connecting** while connecting is in progress.
 - To maintain a cloud connection, the Privoro app must continue to run in the background – quitting the app will end the cloud connection.
- Sufficient **Case Battery Level** for the rest of your day (Figure 2)
 - If too low, charge using the two-headed cable included with your SafeCase, and a USB power adaptor. *For additional charging instructions see page 2.*
 - If **N/A** is displayed in the battery status make sure you have an active cloud connection. If the **Connection Status** reads, **Please Connect**, hit the red button to re-establish the connection.

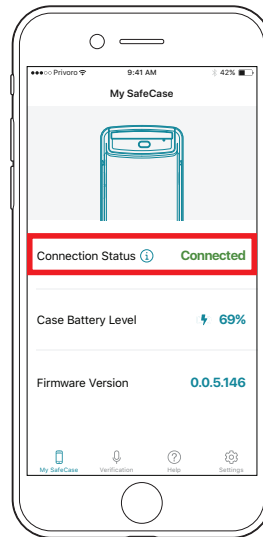


Figure 1: Connection Status

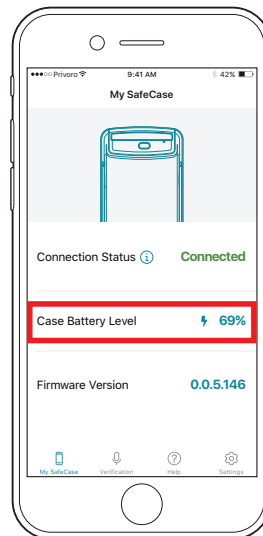


Figure 2: Case Battery Level

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Use the included, two-headed cable to charge your SafeCase. The cable works with standard 5V/2A power adaptors (e.g., wall wort, laptop charging port or automobile charging port).

- Voltage is printed on most adaptors and/or is available in the user manuals for computer and automotive charging ports.

Not all power adaptors and ports perform at the same level. That is why we recommend verifying the adaptor you use for charging.

- First, whenever you connect using a new adaptor, make sure the green LEDs on the back of the case are pulsing to indicate active charging and the lightning bolt appears in the battery status on the My SafeCase page of the Privoro app.
- If the two-headed cable is charging SafeCase, but not the phone - or vice versa, check your adaptor and/or charging port. The adaptor/port you are using may not have enough power to charge both at the same time.

